#### **Information Technology**

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### **Domain Areas - Role of IT**

- Planning
- Providing eye care services remote diagnostics & clinical management
- Health Education
- Monitoring



#### Status of IT

- Computers are becoming very affordable and can be easily sourced in most parts
- Pool of IT professionals are increasing
- Broadband is becoming more universal and affordable; there are multiple technologies to establish broadband links
- There are many software packages available which can be readily used



### **Role of IT in Planning**

- Identifying the underserved areas the unreached: use of GIS (Health Mapper)
- Identifying existing resources
- Planning for specific outreach activity defining the effective target area
- Collaborative effort is required to get accurate data

**Recommendations on Best Practices** 



# Role of IT in Eye Care Services - Remote diagnostics

- Making tertiary care accessible at the primary level
- Telemedicine: Store & Forward not real time
  - Cyber Sight from ORBIS
  - EyesTalk & ADRESS from Aravind



# Role of IT in Eye Care Services - Service Delivery

- Telemedicine: Real time consultations (bandwidth dependant)
- Use of cell phones voice & text messaging for reminders
- Can reduce the travel effort & costs of both the community and providers
- Has a role in monitoring and enhancing quality & competance



### **IT in Health Education**

- Multi-media applications
- Websites for health education and platform for service promotion



### Role of IT in monitoring

- Check whether we are actually reaching the unreached: monitoring where we are getting the patients from
- IT Tools available
  - Spreadsheet (Excel)
  - Database applications
  - GIS



# IT technology useful for reaching the unreached

- Non bandwidth application: database for planning and monitoring
- Bandwidth dependent applications for service delivery as well as education
- Use all existing technologies like radio & cell phones to get a message across, follow-up, etc.





- Promote the use of IT
- Tested IT products with proven application benefits to be made available
- Address training issues